

Zoho Forms - Plan Comparison

	FREE	BASIC	STANDARD	PROFESSIONAL	PREMIUM
PRICING					
Billed Annually	-	₹ 580/month	₹ 1450/month	₹ 2900/month	₹ 5800/month
Billed Monthly	-	₹ 700	₹ 1750	₹ 3500	₹ 7000
BASICS					
Forms	3	Unlimited	Unlimited	Unlimited	Unlimited
Users	1	1	10	25	100
Submissions	500/month	10000/month	25000/month	75000/month	150000/month
Reports	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Storage	200MB	500MB	2GB	5GB	10GB
Card Forms	✓	✓	✓	✓	✓
CRM Forms	-	✓	✓	✓	✓
AI Forms	✓	✓	✓	✓	✓
PDF/Image to Form	✓	✓	✓	✓	✓
Multi-Page Forms	✓	✓	✓	✓	✓
Form Templates	✓	✓	✓	✓	✓
Default Themes	✓	✓	✓	✓	✓
Custom Themes	-	✓	✓	✓	✓
Collaborators	-	-	✓	✓	✓
Multilevel Form Approval	-	-	✓	✓	✓
Mobile Responsive Forms	✓	✓	✓	✓	✓
Mobile App (iOS and Android)	✓	✓	✓	✓	✓
Tech Support	✓	✓	✓	✓	✓
Payment Integrations (Up to 10 payments in Free plan)					
PayPal	✓	✓	✓	✓	✓
PayPal Checkout	✓	✓	✓	✓	✓
Stripe	✓	✓	✓	✓	✓
Stripe Checkout	✓	✓	✓	✓	✓
2Checkout	✓	✓	✓	✓	✓
Razorpay	✓	✓	✓	✓	✓
Authorize.Net	✓	✓	✓	✓	✓
PayTM	✓	✓	✓	✓	✓
Instamojo	✓	✓	✓	✓	✓
PayTabs	✓	✓	✓	✓	✓

Square	✓	✓	✓	✓	✓
Paystack	✓	✓	✓	✓	✓
Midtrans	✓	✓	✓	✓	✓
Zoho Checkout	✓	✓	✓	✓	✓
Privacy Features					
HIPAA Compliance/ePHI	-	-	-	-	✓
Field Encryption	-	✓	✓	✓	✓
PII	✓	✓	✓	✓	✓
Form Settings					
General					
Display - Text Direction (RTL & LTR)	✓	✓	✓	✓	✓
Thank You Page	✓	✓	✓	✓	✓
Redirection	-	✓	✓	✓	✓
Date & Time	✓	✓	✓	✓	✓
Form Availability	✓	✓	✓	✓	✓
Respondent Location	✓	✓	✓	✓	✓
Email & Notifications					
Email	✓	✓	✓	✓	✓
SMTP	-	-	-	-	✓
DKIM	✓	✓	✓	✓	✓
SMS	✓	✓	✓	✓	✓
WhatsApp	-	✓	✓	✓	✓
Advanced Email Editor	-	✓	✓	✓	✓
Email Audit	-	✓	✓	✓	✓
Branding					
Custom Domain in Permalink URL	-	✓	✓	✓	✓
Browser Tab	✓	✓	✓	✓	✓
PDF & Document Merge					
PDF Editor	Up to 50 PDFs	Up to 2000 PDFs			
Document Merge	✓	✓	✓	✓	✓
Submissions & Storage					
Edit Response	-	✓	✓	✓	✓
Manage Form Attachments	-	✓	✓	✓	✓
Auto-Trash	-	-	-	-	✓
Save & Resume	✓	✓	✓	✓	✓
Review Before Submission	✓	✓	✓	✓	✓
Geolocation	✓	✓	✓	✓	✓

Geofence	-	✓	✓	✓	✓
Translation & Messages					
Custom Messages	✓	✓	✓	✓	✓
Translation	-	✓	✓	✓	✓
Spam Control					
Google reCAPTCHA v2	-	✓	✓	✓	✓
OTP Verification (SMS Email WhatsApp)	-	✓	✓	✓	✓
Double Opt-In	-	✓	✓	✓	✓
CAPTCHA	✓	✓	✓	✓	✓
Mobile App					
Scan & Fill	✓	✓	✓	✓	✓
Push Notifications	✓	✓	✓	✓	✓
Compliance & Audit					
HIPAA	-	-	-	-	✓
Record Audit	-	-	-	-	✓
Email Audit	-	✓	✓	✓	✓
Accessibility	✓	✓	✓	✓	✓
Tasks					
Permissions	-	-	✓	✓	✓
Filters	-	-	✓	✓	✓
Prefill					
Field Alias - Prefill URL	✓	✓	✓	✓	✓
Dynamic Prefill - Webhook	-	✓	✓	✓	✓
Form Sharing					
Quick Share	-	-	✓	✓	✓
Private Sharing	-	-	✓	✓	✓
Shorten URL	-	✓	✓	✓	✓
Public Link	✓	✓	✓	✓	✓
iFrame Source Code	✓	✓	✓	✓	✓
Form HTML Download	✓	✓	✓	✓	✓
Lightbox Pop-up	✓	✓	✓	✓	✓
QR Code	✓	✓	✓	✓	✓
Facebook	✓	✓	✓	✓	✓
X	✓	✓	✓	✓	✓
LinkedIn	✓	✓	✓	✓	✓
Conditional Rules					
Field Rules	✓	✓	✓	✓	✓

Advanced Field Rules	-	✓	✓	✓	✓
Form Rules	✓	✓	✓	✓	✓
Advanced Form Rules	-	✓	✓	✓	✓
Page Rules	✓	✓	✓	✓	✓
Advanced Page Rules	-	✓	✓	✓	✓
Deny Submissions	-	✓	✓	✓	✓
Choice-based Field Rules	-	✓	✓	✓	✓
Integrations					
Zoho CRM	✓	✓	✓	✓	✓
Begin by Zoho CRM	✓	✓	✓	✓	✓
Zoho SalesIQ	✓	✓	✓	✓	✓
Zoho Desk	✓	✓	✓	✓	✓
Zoho Campaigns	✓	✓	✓	✓	✓
Zoho Sheet	✓	✓	✓	✓	✓
Zoho Sign	✓	✓	✓	✓	✓
Zoho Projects	✓	✓	✓	✓	✓
Zoho Recruit	✓	✓	✓	✓	✓
Zoho PageSense	✓	✓	✓	✓	✓
ServiceDesk Plus Cloud	✓	✓	✓	✓	✓
Zoho Cliq	✓	✓	✓	✓	✓
Google Sheets	✓	✓	✓	✓	✓
Microsoft Excel	✓	✓	✓	✓	✓
Google Calendar	✓	✓	✓	✓	✓
Outlook Calendar	✓	✓	✓	✓	✓
Salesforce	✓	✓	✓	✓	✓
Microsoft Teams	✓	✓	✓	✓	✓
Webhooks	✓	✓	✓	✓	✓
Zapier	✓	✓	✓	✓	✓
Workload	✓	✓	✓	✓	✓
Zoho Marketing Automation	✓	✓	✓	✓	✓
Zoho Flow	-	✓	✓	✓	✓
Zoho Analytics	✓	✓	✓	✓	✓
Email Campaigns					
Zoho Campaigns	✓	✓	✓	✓	✓
MailChimp	✓	✓	✓	✓	✓
Managing Entries					
Report Scheduler	-	-	-	-	✓

Password-protected File Export	-	✓	✓	✓	✓
Record Audit	-	-	-	-	✓
Export Form Audit Data	-	✓	✓	✓	✓
Export Record Audit Data	-	-	-	-	✓
Trash Records	-	✓	✓	✓	✓
Task Assignment	-	-	✓	✓	✓
List View	✓	✓	✓	✓	✓
Kanban View	✓	✓	✓	✓	✓
CSV Export	✓	✓	✓	✓	✓
PDF Export	✓	✓	✓	✓	✓
Filter	✓	✓	✓	✓	✓
Summary Layout	✓	✓	✓	✓	✓
Freeze Pane	✓	✓	✓	✓	✓
Printable Entries List	✓	✓	✓	✓	✓
Printable Entries Summary	✓	✓	✓	✓	✓
Tracking					
Google Tag Manager	-	✓	✓	✓	✓
UTM Tracking	✓	✓	✓	✓	✓
Google Adwords(GCLID)	✓	✓	✓	✓	✓
Google Analytics - Goal Tracking	✓	✓	✓	✓	✓
Facebook Pixel - Event Tracking	✓	✓	✓	✓	✓
Reports					
Private Sharing Link	-	-	✓	✓	✓
Report Approvals	-	-	✓	✓	✓
Public Sharing Link	✓	✓	✓	✓	✓
iFrame Source Code	✓	✓	✓	✓	✓
HTML Button/Link to Embed Report	✓	✓	✓	✓	✓
Customizable Filters	✓	✓	✓	✓	✓
Auto Filters	✓	✓	✓	✓	✓
Show/Hide Columns	✓	✓	✓	✓	✓
Kanban View	✓	✓	✓	✓	✓
CSV Export	✓	✓	✓	✓	✓
PDF Export	✓	✓	✓	✓	✓
Form Management					
Advanced Form Analytics	-	✓	✓	✓	✓
Form Data Export	-	10 exports per month	20 exports per month	50 exports per month	75 exports per month

Export File Storage Info	-	✓	✓	✓	✓
Form Ownership Management	-	-	✓	✓	✓
Basic Form Analytics	✓	✓	✓	✓	✓
Audit - Organization Level	✓	✓	✓	✓	✓
Form Audit	✓	✓	✓	✓	✓
Form Duplication	✓	✓	✓	✓	✓
Form Enable/Disable	✓	✓	✓	✓	✓
Switch Form Type (Standard to Card and vice-versa)	✓	✓	✓	✓	✓
Copy Forms to Another Organization	✓	✓	✓	✓	✓
Global Choice List	✓	✓	✓	✓	✓
Global Holidays List	✓	✓	✓	✓	✓
Form Fields					
Basic Info					
Name	✓	✓	✓	✓	✓
Address	✓	✓	✓	✓	✓
Phone	✓	✓	✓	✓	✓
Email	✓	✓	✓	✓	✓
Website	✓	✓	✓	✓	✓
Textbox					
Single Line	✓	✓	✓	✓	✓
Multi Line	✓	✓	✓	✓	✓
Number					
Number	✓	✓	✓	✓	✓
Decimal	✓	✓	✓	✓	✓
Formula	✓	✓	✓	✓	✓
Currency	✓	✓	✓	✓	✓
Choices					
Dropdown	✓	✓	✓	✓	✓
Radio	✓	✓	✓	✓	✓
Checkbox	✓	✓	✓	✓	✓
Multiple Choice	✓	✓	✓	✓	✓
Image Choices	✓	✓	✓	✓	✓
Matrix Choice	✓	✓	✓	✓	✓
Date & Time					
Date	✓	✓	✓	✓	✓
Time	✓	✓	✓	✓	✓
Date-Time	✓	✓	✓	✓	✓

Month-Year	✓	✓	✓	✓	✓
Uploads					
File Upload	✓	✓	✓	✓	✓
Image Upload	✓	✓	✓	✓	✓
Audio/Video Upload	✓	✓	✓	✓	✓
Rating Scales					
Rating	✓	✓	✓	✓	✓
Slider	✓	✓	✓	✓	✓
Instructions					
Description	✓	✓	✓	✓	✓
Audio/Video Embed	✓	✓	✓	✓	✓
Identifier					
Unique ID	✓	✓	✓	✓	✓
Random ID	✓	✓	✓	✓	✓
Legal & Consent					
Terms and Conditions	✓	✓	✓	✓	✓
Signature	✓	✓	✓	✓	✓
Decision Box	✓	✓	✓	✓	✓
Page Elements					
Section	✓	✓	✓	✓	✓
Page Break	✓	✓	✓	✓	✓
Advanced Fields					
Subform	-	✓	✓	✓	✓
Zoho CRM	✓	✓	✓	✓	✓
Payment	✓	✓	✓	✓	✓